SHI | COMPLETE

Next-Gen IT Transformation
Your business. Our technical know-how.
A winning combination.

What do you do when your business is in a prime position to grow, but outdated and underperforming IT is literally holding you back?

SHI Complete is a next-gen managed service that provides a vehicle for your IT transformation, harnessing the power of innovative IT to support scalability and new market opportunities. SHI Complete is designed to ensure you have the right IT operating model, along with a strong governance plan around security, services, and management that is structured to meet your business objectives.

SHI Complete can help make your IT transformation a breeze. Our experts are agile enough to meet you where you are, no matter if you're still in the planning phase, are ready to make some data driven decisions, or have active projects that you need assistance with.

Why SHI Complete

For your organization

- Reach new markets knowing your data is protected and your infrastructure is prepared to scale with you
- Build innovative and resilient digital products on the latest cloud platforms

For your users

- Collaborate with your peers around the globe with the latest productivity tools
- Access curated e-learning and submit and track support tickets via the SHI ONE portal

For your technology department

- Make time for more revenue-generating activities and access free training credits to kick start your career progression

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Network Management
- Site Network Deployments
- Next-Gen Network Services
- Connectivity Monitoring

Support Services
- End-User Support
- Device Management
- Break / Fix Response

Customer Experience
- New Site/Service Deployments
- Upgrades and Migrations
- Business Initiatives

Security Services
- Identity Management and Security
- Email & Endpoint Security
- Managed Detection and Response

SHI One Portal
- Central Support Service
- Service Management
- Reporting and Trending

Cloud Management
- Managed Cloud & Apps
- Managed Backup
- Event-Based Monitoring

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Next-Gen Managed Services + Robust Technologies = IT Transformation

At SHI, we understand that IT transformation isn't only about managed services, but also having access to the right technology. We have hundreds of technical experts with product, licensing, and service implementation experience that can simplify the adoption of IT technologies on your behalf. With SHI Complete, you're not only taking advantage of SHI's industry-leading technical expertise, but we also work with an ever-growing portfolio of the very best, most robust technologies available.

Public Cloud

Azure

aws

SaaS App Management

Google Workspace

Office 365

Secured Networking

powered by CISCO Meraki

Support Services

Mobile Device Support

User Onboarding

Zero Touch Provisioning

Remote Support

Cybersecurity

Endpoint

Cloud

MDR

Network

Identity

Customer Experience

Dedicated Account Manager

Periodic Business Reviews

Virtual CIO Engagements

Strategic Planning

To learn more about SHI Complete, email us at
SHI_Complete_Sales@SHI.com today!

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