



SHI's Device Activation Services

Take your device activation and deployment to the next level with the support of our mobility technicians.

As a global solutions provider, we offer a complete solution for any of your device activation needs.



The choice is yours.

We work closely with your preferred carriers and offer two ways to activate your devices, so you're always covered through each project.

Option 1

Ideal for large deployments or rollouts that include multiple locations!

Your devices. Our configuration center. The full activation service.

- Before device delivery to our Knox configuration center, we assemble a plan based on the scope of your project.
- Once the devices are received, our configuration team will scan the devices in, collect the appropriate device identification (IMEI and ICCID numbers) and send the information to our activations team.
- Our activations team is added on your cell carrier portal to activate, deactivate, suspend and help monitor services for a specified time or rollout.

Option 2

Device delivery to your location, our "over the air" activation service.

- Similar to the first option, our activations team works directly with your carrier and our configuration team to communicate the IMEI and ICCID numbers for a streamlined activation on your behalf. Devices do not need to enter SHI's integration/configuration center.

Both options ensure a smooth activation process with consistent updates from our team. If the carrier needs any further assistance, we will assist as the point of contact, freeing up your internal resources.

Benefits

- Global rollouts
- Multi-carrier rollouts
- Customized projects

Why SHI?

- Customer Innovation Center – Test drive your next IT Solution
- State-of-the-art 300,000+ sq. ft. Integration Center
- Ability to offer Device as a Service
- Flexible solutions under one monthly bill
- Ability to work with all major carriers

Need more mobility solutions?

You have the ability to include billing management, helpdesk support, global deployment services including imaging, kitting and reporting, and much more!

To learn more or get started, reach out to your **SHI Account Executive** today.

