



Lansweeper Professional Services

Implement. Configure. Verify.



With a majority of organizations allowing employees to bring IT equipment home at the start of the pandemic, and more than half now provisioning new hardware to support a [hybrid workforce](#), understanding what's deployed on your estate and is accessing your network is harder than it once was.

SHI's Lansweeper Professional Services are designed to provide both the technology and expertise you need to find and identify every IT asset in use.

You'll get the visibility you need to streamline IT Asset Management and IT Service Management processes, optimize your environment, reduce costs, and avoid risk.

Implementation and Consulting Services

SHI and Lansweeper bring the best-of-breed discovery technology, along with expert implementation and consulting to help you quickly install and configure the application for maximum effectiveness.

Our implementation specialists work with you to understand and architect a solution based on the needs and complexity of the environment. Our Professional level implementation allows for additional consulting hours that can be used post implementation to fine tune the application or provide extended training and customized reporting. Likewise, you may purchase additional hours at a discounted, pre-set rate.

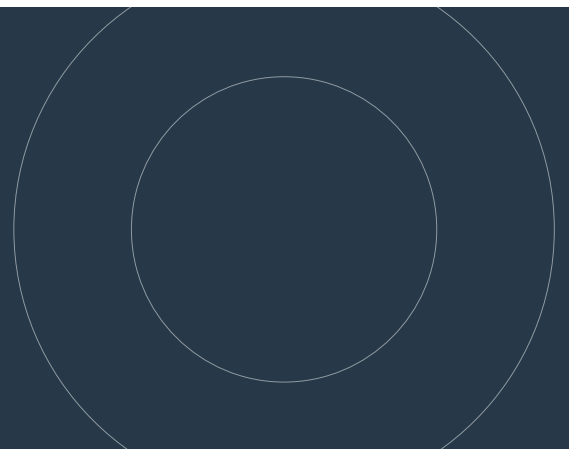
Implementation
Services

Configuration
Support

Consulting
Services

Reporting and
Dashboards

Validation



What's Included

Implementation

- License implementation across the network
- Prerequisite check
- Architecture and design

Defining Users and Personas

- Define local/directory users
- Define and create personas

Training

- Post-delivery training

Configuration

- Define Active Directory range
- Define IP range
- Define discovery credentials

Reporting and Dashboards

- Create reporting and dashboards

Ongoing Support

- Post-delivery support available

Benefits

- Continuous asset and security compliance
- Optimized purchases and reduced IT costs
- Renewal/expiration tracking
- Complete visibility and control of assets
- Reduced audit risk
- Access to industry-leading hardware and software experts
- Maximized ROI
- And much more!

Additional Services

- SAM Managed Services
- Optimized Licenses Position
- 365 Insights
- SaaS Cost Optimization
- Audit Management
- SAM Consulting and Process Consulting

For more information, visit SHI.com/ITAM or contact ITAM@SHI.com.