ITAM Process Maturity Assessment

Put your IT asset management processes to the test - and pass with flying colors.

Much like a clock, software asset management operates on the synchronization of many components. SHI's ITAM Process Maturity Assessment ensures your IT asset management processes are as safe, smooth, and efficient as possible.

Based around industry best practices, the Assessment documents where you are now, where you want to be and how to get you there, through the following:

Analyzing the current state of your organization, operations, management processes, procedures, and tools

Understanding and prioritizing needs by identifying deficiencies and shortcomings

Identifying gaps, root causes, and solutions to overcome issues through implementation or redesign of policies and processes

Benefits

- Gain visibility into ITAM processes and ITAM maturity
- Identify vulnerabilities and areas of unmanaged risk
- Receive a customized business plan to implement change
- Obtain assistance with financial planning and resource allocation for compliance projects

What's Included?

The ITAM Process Maturity Assessment is based on the following rating levels:

Basic	Standardized	Rationalized	Dynamic
Aware of ITAM responsibilities	ITAM owned at a senior level	ITAM forms part of day-to-day operations	ITAM forms part of business objectives
No proactive management	Asset Management tool in place	License Management Tool in place	Regular conformance verification
	Documented policies and procedures	Proactive compliance reporting	Compliance by default
			Continuous improvement

The Assessment is broken down into three areas. For each area, you will be given a maturity rating and advice on how to progress from one maturity level to the next.

1 **Organization Management Process**
- Control Environments
- Planning and Implementation Processes

2 **Core ITAM Processes**
- Inventory Processes
- Verification Compliance Process
- Operations Mangement Process and Interfaces

3 **Primary Process Interfaces**
- Lifecycle Process Interfaces

Examples of specific assessments

- IT policies and procedures
- IT procurement
- Software delivery to organization and end users
- Software license, media storage, and control
- Software movements/additions/changes
- Software and media disposal
- Hardware disposal
- Risks involving complexity, cost, performance, strategic alignment, and more

For more information, visit SHI.com/ITAM or contact ITAM@SHI.com.

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