



Modern workplace solutions

Manage device lifecycles, streamline communications, and enhance productivity.



Employees and customers have spoken: your workplace technology matters. From device choice initiatives to unified communication platforms and equitable on-site and at-home experiences, your organization can't afford to lose to the competition by ignoring key aspects of the modern workplace.

While the increased need for digital workplace technology is clear, ROI often isn't – especially if there's an additional strain on your IT team.

Drive collaboration and productivity with modern workplace solutions

Today's employees expect flexibility, choosing how and where to work and what hardware they use. Keeping employees happy and productive means empowering the way they prefer to work with applications and solutions that help them succeed.

Supporting users without overloading your IT staff or introducing significant security risks is difficult. We enable you to deploy innovative solutions while avoiding pain points.

Create a modern workplace strategy

Build a custom digital workspace that includes hardware, software, and device lifecycle services that:

- Reduce costs associated with multiple vendors.
- Ease IT workloads.
- Increase environmental, social, and governance (ESG) compliance.
- Decrease employee turnover.
- Increase ROI by maximizing the value of end-user devices across their lifecycle.
- Make your organization and employees future ready with the right hardware and software.
- Use SHI's proprietary tools to make unbiased device decisions based on performance.

End-user computing

Leverage our unrivaled vendor relationships to access the widest range of devices. Deliver tailored digital employee experiences from day one.

- Test a wide range of best-in-class AI devices in our Next-Gen Device Lab.
- Expert device management, including Zero Touch over-the-air provisioning.
- Increased security, improve accessibility, and minimized downtime with virtual desktops.

Collaboration

Deliver exceptional value in every customer interaction knowing your employees have the communication tools and support they need.

- Unified platforms integrating with business apps for instant, accurate communications.
- Turnkey solutions for effective hybrid meeting rooms and equitable experiences.
- Seamless omnichannel customer and agent experiences through modern contact center solutions.

Modern workplace services

Reduce costs, optimize efficiencies, and focus on future growth strategies as we help you navigate the evolving digital landscape.

- Lifecycle services modernizing IT management, optimizing costs, and shaping hybrid employee experiences.
- Digital employee experience (DEX) tools that measure sentiment, device performance, and automate remediation.
- Secure and sustainable IT asset recovery.



Modern workplace benefits

Our unmatched partnerships with leading OEMs, deep technical expertise, and dedicated support teams ensure seamless integration, rapid deployment, and ongoing optimization of your IT environment.

- Optimize spend and realize ROI with end-to-end device lifecycle management expertise.
- Test devices before deployment in our Next-Gen Device Lab using our proprietary tooling to ensure compatibility with your requirements and tech stack.
- Maintain security and ESG standards with transparent and compliant end-of-life services.
- Attract and retain talent by improving their digital experiences with the latest devices and DEX tools.
- Accelerate time-to-value with user training and adoption support.
- Improve customer experience (CX) with seamless digital interactions across platforms.

We help solve what's next for your organization

The keys to a successful digital workplace are knowing the unique needs of your individual teams and creating cohesive solutions that bridge the gaps between them. Whether you follow a remote-first or hybrid approach, our modern workplace experts help you create and execute custom solutions that meet present and future needs.

Our cross-technology expertise, accessible training and support, and unrivaled credentials and partnerships with industry-leading OEMs help build a smooth-sailing, seamless digital experience that fosters productivity and collaboration.

Customer success stories

End user computing: A large public library system

- Received, stored, imaged, tested, and delivered over 1,000 devices to multiple locations.
- Managed on-site testing and device implementation.
- Accompanied this device refresh with thousands of printers

Collaboration: A multi-national food, snack, and beverage company

- Standardized all meetings into a single hybrid platform.
- Enabled equitable, seamless video experiences for onsite and remote users.
- Modernized over 200 conference rooms across 47 sites.

Modern workplace services: A regional power transmission organization

- Built a proof of value (POV) to showcase the projected impact of DEX tools for their userbase.
- Deployed 1,500 Nextthink Infinity licenses
- Identified the root cause of and resolved recurring system and performance issues across their IT environment.

Modern workplace solutions

Create compelling digital experiences that retain employees, boost productivity, and help you rise above the competition.