



SHI Connect

Your network. Our experts.

SHI Connect is a complete 'IT as a Service' solution that designs, deploys, and manages your Meraki network.

Created for simplicity and ease, this solution includes:

Onboarding

We will secure and document your current network environment.

Monitoring

We will monitor the supported devices 24/7/365 and alert customer resources for all issues requiring intervention or remediation.

Management

We will proactively manage and remediate the supported devices, troubleshoot connectivity issues, provide firmware updates, maintain device configurations, and assist with warranty replacements.

Security support services

We will monitor firewall health and availability, and manage policy and configuration changes.

On-demand services

We will proactively respond to alerts and tickets raised by the customer.

IT consulting services

We will provide monthly reporting and semi-annual network health reviews.

Stay connected

Our integrated solution covers the following:

- Secure wireless LAN
- Access switches
- Security appliances
- Cloud-managed security cameras

Capabilities

Real-time analytics

- Improve performance, connectivity, and more

Automatic and managed updates

- Leverage specified maintenance windows

Secured airspace

- Monitor unwanted access points

Unified platform

- Receive detailed user reporting, user tracking, and device monitoring
- Enable high-bandwidth app throttling
- Block access to unwanted sites

Automated reporting

- Guest devices
- Bandwidth usage
- Popular apps
- PCI compliance

Add-on services

Managed connectivity services

- Centralized circuit management

SD WAN, DNS integrations

- Advanced security
- WAN optimization

Premium security

- Physical sensor deployment
- 24x7 SOC and proactive threat hunting

To learn more about SHI Connect or to get started, contact MSP_Presales@SHI.com.

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