



# Cisco Smart Net Renewal Management



Managing your Cisco Smart Net renewals can be complicated and time-consuming. Our team of experts will help you understand and simplify your options to get the most out of your Cisco Smart Net agreements.

## Know the facts

On average:

- Fifty percent of devices will lose their end-of-service support in the next five years
- Eighty-two percent of devices have incorrect locations listed making it difficult for IT support teams to keep track of devices not covered by service contracts.
- It takes 45 days to renew a Smart Net agreement

### All-in-one

Managing your Smart Net agreement is critical for keeping your network and IT infrastructure healthy. Let our team of Cisco-certified experts help you with a comprehensive license review and swift Smart Net contract renewal. Trust us to handle the technical details so you can focus on running your business.

## The SHI advantage

Our Smart Net practice complements our volume program management expertise, giving you visibility into all your upcoming renewals. We'll advise in advance when a device is approaching its end of support, and we'll work with you to renew the contract before it expires.

This consultative approach, led by our Cisco-certified experts, can help you consolidate and co-term contracts while right-sizing standard service-level agreements to drive down renewal costs so you can focus on what matters – growing your business.

### Smart Net with SHI

- Smart Net Contract Management Platform
- Proactively renew/refresh
- Consolidate contracts
- Co-term agreements
- Identify end-of-service equipment
- Recognize multi-year savings
- Understand financing options
- Reduce downtime
- Simplify support costs

### Trusted expertise

- Cisco field engineers
- Product specialists
- Solution architects
- System engineers
- Business development managers
- Pre- and post-sales support

### Cisco certifications

- Cisco Gold Partner
- Cisco Certified Internetwork Expert (CCIE)
- Advanced Borderless Network Architecture
- Advanced Collaboration Architecture Specialization
- Advanced Data Center Architecture Specialization
- Advanced Security Architecture Specialization

Contact us at [SmartNet@SHI.com](mailto:SmartNet@SHI.com) to get started today!

