# SHI One for Cisco Asset Management

Get complete, accurate, and real-time insights into all your Cisco IT assets

In the fast-paced world of IT, it is crucial to manage your infrastructure effectively throughout the entire lifecycle to stay competitive. SHI One is an integrated IT management platform built from the ground up to consolidate, manage, and track all of your Cisco technology assets.

## Know your Cisco environment

SHI helps you monitor and manage your Cisco hardware and software assets with everything from ensuring software license, compliance to tracking SHI warehouse backed purchased orders and contracts.
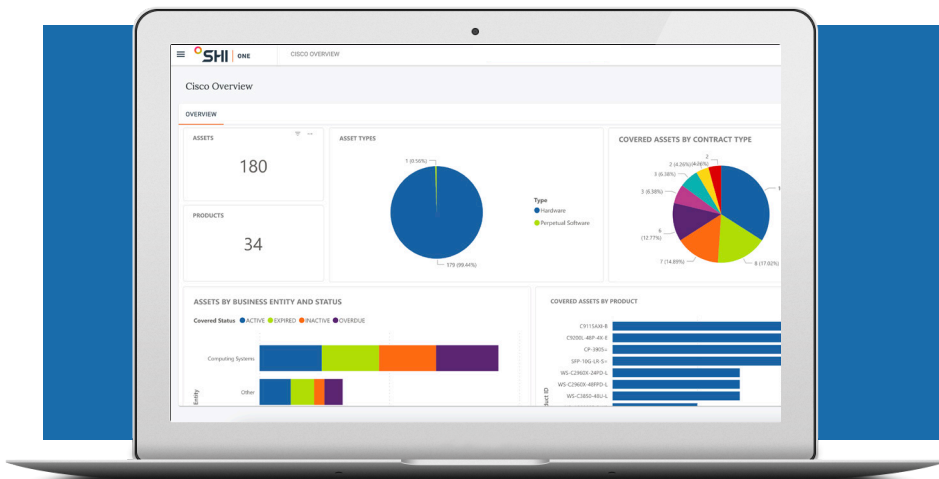
## We will help you:

- Gain visibility into all Cisco asset data points and complete Cisco purchase history
- Proactively plan for upcoming Cisco hardware renewals up to five years in advance
- Leverage Cisco API data to access up-to-date contract details
- Identify opportunities for contract consolidation
- Send support requests to our teams to move, add, change, and delete (MACD) actions on Cisco assets using SHI One portal

### Common asset management challenges

- Unorganized inventory management and tracking
- No single point of contact for support
- Lack of time and effective tools to track renewals
- Underwhelming partner support
- Inadequate security protection, policies, and compliance

## Cisco Smart Net support with SHI One

Reduce risks by ensuring access to technical support, hardware replacement, and software updates for Cisco networking equipment. Maintain and optimize Cisco assets on SHI One, ensuring it remains secure, reliable, and up to date.

## Manage IT like a pro

Whether it's hardware analysis, procurement optimization, or lifecycle reporting, SHI One helps you manage your Cisco IT assets easily and efficiently. Key features include:

### MACD management

Easily submit requests to SHI to move, add, change, and delete (MACD) within your contract

### 24-hour sync API

Get live and up-to-date information on your SHI-managed assets through a 24-hour sync API feed with Cisco

### Lifecycle reporting

Obtain information on contract renewal dates, last date of sale, last date of software maintenance, and last date of support

### Self-loading ability

Upload other contract information using multiple data sources to create a holistic approach

### Site location services

Track assets, rationalize, and organize site locations using company-used identifiers to get up-to-date hardware and resources location

**Learn more** about how to reduce your IT management overhead with SHI One.

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