



Zero Touch X

Deploy devices effortlessly, securely, and at scale with SHI's over-the-air provisioning (OTAP) solution.



Hybrid work has amplified the pressure on IT to deliver instant, secure, and consistent device deployments, a challenge that traditional methods simply can't meet. End users now expect seamless access to their tools from day one, regardless of location.

Every day, SHI's Zero Touch X delivers thousands of updates, configurations, apps, and privileges to our customers' end users as soon as devices are turned on. **Zero Touch X enhances employee and IT productivity by upwards of 70%**, removing the need to manually configure and update devices, automatically keeping users up to date with the latest policies.

Seamlessly deploy and update devices across all platforms



Enhance support and build a better employee experience with SHI Zero Touch X



Automatic enrollment

Seamlessly auto-enroll devices into management—no imaging or domain joins required. Users can set up from anywhere, cutting deployment time and freeing IT for strategic work.



Improved security

Enforce dynamic security policies based on device health, compliance, and location. Conditional access ensures only trusted devices reach company resources.



Policy compliance

Gain full visibility into device and user compliance. Remotely enforce policies, receive real-time alerts, and ensure all endpoints meet security standards.



Asset visibility

Track devices from procurement to retirement. Zero Touch X ensures full lifecycle transparency, enabling self-service, efficient provisioning, and cost savings.



Zero Touch X

Simplify device configuration regardless of employee location.

SHI simplifies your procurement, configuration, deployment, and maintenance processes

Leverage a single partner for the entire device configuration process.



Select

Procure the latest devices from SHI, sourced from leading OEMs, and assign them to your end users.



Configure

SHI's End User Integration Center enables deep customization of your policies, applications, security, and data to match your exact workplace requirements.



Deploy

SHI ships devices to any location, and automated enrollment gets users up and running quickly with pre-defined organizational policies.

Our Zero Touch X approach

Our approach streamlines the entire device lifecycle, from procurement to end-user readiness. Your end users simply sign in and watch as their device is populated with the right apps, policies, accounts, and more.



Industry-leading relationships:

We're your strategic partner in workplace transformation. Leverage our deep ties with top vendors to choose the right tech—ensuring secure, reliable devices for every user.



Vendor-neutral solution:

Support any device ecosystem—Windows, macOS, Android, or Chrome OS. We integrate zero-touch provisioning seamlessly across platforms, no matter your environment.



End User Integration Center:

Our certified technicians deliver white-glove service from our advanced integration center—handling complex setups, app deployment, and security hardening with precision.

Ready to streamline device deployment?

Connect with our modern workplace experts to simplify provisioning, accelerate setup, and unlock what's next for your organization.

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