



## Asset recovery services

Comprehensive, compliant, and cost-effective



When phasing out old devices or disposing of end-of-life (EOL) hardware, you must securely wipe all data and avoid sending your equipment to a landfill, where their internal heavy metals and chemicals can pollute the soil and contaminate groundwater. But many organizations are unsure of where to start.

SHI is here to guide you through the process and ensure compliance with environmental and data security regulations. We can arrange to securely collect devices from your premises or deliver custom packaging directly to remote users. We ensure assets are inventoried and assessed and once they're booked, we provide real-time visibility of where your assets are in the disposal process.

Through end-of-lease processing, remarketing, redeployment, donation, or destruction – and with detailed and consolidated reporting through our online portal – SHI's committed to bringing you maximum value so you can focus your time, resources, and finances on critical business operations.

### Responsibly recovering and recycling technology

- Boost circular economy
- Ensure data security
- Redeploy old equipment
- Recycle e-waste responsibly
- Extend warranties
- Optimize unused inventory

## An environmentally responsible way to dispose of retired IT equipment



### Dedicated team of experts

You'll have a dedicated team of SHI-badged asset recovery experts to help you at every step.



### Tangible value

Receive value back from your hardware that can be attributed to your SHI account and applied toward your next project.



### Detailed reporting

We provide thorough reports, including chain of custody reports and certificates of destruction, as well as photographic evidence throughout the disposal process.



### Device grading scale




We provide a value-add transparent grading scale for your hardware, including photographic evidence justifying any low grades.

### Environmentally responsible asset disposal

SHI has established R2 e-steward compliant partnerships across the globe.



Our asset recovery services help global organizations fulfill their strategic initiatives

 <p>Tackling supply constraints and helping recover costs</p>	 <p>Managing end-to-end device lifecycles with skilled IT talent</p>	 <p>Refreshing and securely disposing of EOL devices</p>
 <p>Supporting hybrid workforces and device sprawl</p>	 <p>Effectively managing assets and extending warranties</p>	

SHI's 5-step plan to optimize your digital supply chain, transform your IT lifecycle management, and attain your sustainability goals:

<p><b>1</b></p> <p><b>Recover</b></p> <p>Ensure the highest recovery rates possible with:</p> <ul style="list-style-type: none"><li>• Device refresh.</li><li>• Minimal touchpoints.</li><li>• Asset management and tracking.</li><li>• QR code implementations.</li><li>• Secure packaging.</li></ul>	<p><b>2</b></p> <p><b>Reuse</b></p> <p>Refurbish, redeploy, and extend through:</p> <ul style="list-style-type: none"><li>• Testing, grading and cleaning.</li><li>• Device repairs.</li><li>• Re-boxing and assigning.</li><li>• Destruction.</li><li>• Serialized auditing.</li></ul>	<p><b>3</b></p> <p><b>Resell</b></p> <p>Achieve maximum resale value from:</p> <ul style="list-style-type: none"><li>• Extensive B2B expertise.</li><li>• Thorough evaluation of every device.</li><li>• Flexible payout via:<ul style="list-style-type: none"><li>○ SHI account credit</li><li>○ Cash back</li><li>○ Carbon credits</li></ul></li></ul>	<p><b>4</b></p> <p><b>Recycle</b></p> <p>Downstream tracking for accountability and transparency with:</p> <ul style="list-style-type: none"><li>• Commitment to zero-landfill for e-waste.</li><li>• No export of any equipment.</li><li>• Environmental impact reports.</li><li>• E-stewards or R2-certified processors.</li></ul>	<p><b>5</b></p> <p><b>Lifecycle management</b></p> <p>Maximize the full device lifecycle with our single solution for:</p> <ul style="list-style-type: none"><li>• Break/fix and repair.</li><li>• Device return.</li><li>• Asset recovery.</li><li>• Integration services.</li><li>• Deployment and redeployment.</li></ul>
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When the time comes to phase out old IT equipment, SHI's got your back.

Contact us today and learn how easy achieving sustainable asset recovery can be.