



Device lifecycle management

Dedicate less time to resource planning and more to innovation and growth



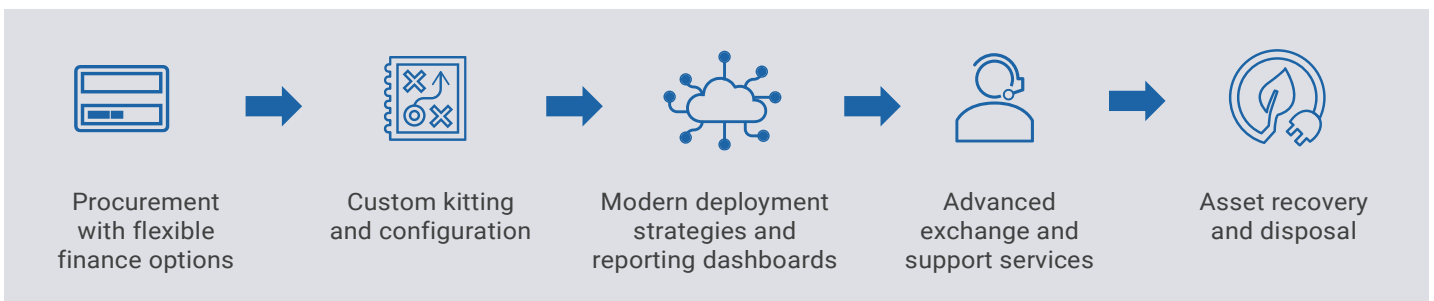
SHI's device lifecycle management services deliver cost savings, increased efficiency, and improved security for IT and procurement leaders. Our end-to-end solution covers all stages of the hardware lifecycle, ensuring your technology assets are managed effectively and securely.

With services customized to meet your unique needs, SHI will optimize your hardware investments and drive digital transformation. Our experts have a proven track record of delivering results for the largest organizations in the world. You can trust SHI to efficiently manage the lifecycle for your end-user devices.

Are these challenges all too familiar?

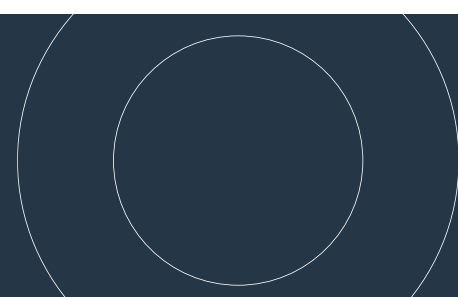
- Vendor and supply chain sprawl leads to more complexities and less consistency
- Managing devices for a distributed workforce while ensuring hardware uptime
- Procuring and provisioning a large mix of devices in an efficient and cost-effective manner
- Sustainably handling technology refreshes and device end-of-life

SHI lifts the burden from your teams at every stage of the device lifecycle through an end-to-end or modular approach, helping fulfill your specific needs and goals.



SHI helps solve what's next for device lifecycle management.

Schedule a free discovery session to learn how!



Solution benefits

Our efficient processes, strict SLAs, and expertise allow us to offer lifecycle management services at scale, improving end-user satisfaction and unburdening your IT teams to focus on strategic initiatives.

Device lifecycle efficiencies

Take full advantage of SHI's extensive experience and capabilities, as well as our exceptional customer service.

Device purchase and deployment

- **Streamline procurement** of devices and peripherals, saving time and costs
- **Conduct pre-deployment device configuration** at SHI's configuration facilities, ensuring kits are fully functional before they're shipped
- **Leverage Zero Touch X remote deployment** for over-the-air configuration of policies, settings, permissions, and more – ensuring proper device functionality from the moment they power on

Support and maintenance

- **Automate your procurement process, device provisioning, and device lifecycle tracking** without disrupting your existing hardware management systems
- **Improve program management** with regular status updates and hardware procurement coordination
- **Extend the life of your hardware and reduce downtime** by leaving the repair, replacement, and support of your devices to our experts

Asset recovery and disposal

- **Optimize IT assets** by redeploying surplus devices, reducing costs and e-waste
- **Mitigate risks** by reclaiming or phasing out devices to ensure compliance with data security regulations and corporate policies
- **Maximize ROI** on your end-of-life technology while increasing sustainability and following modern environmental standards

Financial advantages

SHI works with all major device manufacturers and is uniquely positioned to help you reduce costs and overheads.

Procurement: Identify hardware needs and develop a procurement plan that optimizes costs and lead times. Create a detailed inventory of all your hardware, software, and licenses.

Leasing and financing: Leverage predictable payments and simplified forecasting to suit your business needs through CapEx, OpEx, or hybrid financial models.

Device-as-a-Service: Ensure users have the devices they want and the support they need to be productive by managing the entire device lifecycle with a predictable monthly per-device cost.

Ready to modernize your approach to lifecycle management?
Contact your SHI Account Executive to get started.