



Zero Touch X

No more slow deployment processes.
No more manual configurations.
Just happy, productive users.



No matter where your users are located, hybrid work needs to be as agile and flexible as possible – without losing productivity to lengthy device setups and updates.

Every day, SHI's Zero Touch X over-the-air provisioning (OTAP) solution delivers thousands of devices to our customers' employees, all ready to go with the right configuration, applications, and privileges from the moment they're powered on. Zero Touch X enables hardware acceleration and improves user productivity regardless of location.

Our Zero Touch X solution supports all platforms, simplifying the process for keeping your employees connected and updated with the latest hardware configurations.

With Zero Touch X, you can seamlessly deploy devices across all platforms.



Enhance support and build better employee experiences with SHI



Automatic enrollment

Over-the-air deployment allows users to auto-enroll their devices into management domains without the requirements of traditional imaging and domain join. This can be done from the comfort of their own home, removing the need for employees to travel to central offices.



Improved security

Zero Touch X delivers everything you need to support your security teams, including in-depth security controls that use dynamic policies based on device health, management compliance, and user location. Zero Touch X also leverages conditional access policy enforcement with Azure Active Directory.



Policy compliance

SHI's Zero Touch X supports your IT governance by providing IT teams complete visibility over user compliance, devices, and policies for all managed machines accessing corporate resources. Policies can be managed, enforced, and updated remotely, avoiding the risks that can result from delayed updates.



Asset visibility

Zero Touch X provides your IT and asset management teams with a transparent chain of custody for all your devices. It ensures full visibility throughout the device lifecycle for IT teams and end users alike to support both self-service activities and efficient provisioning of new hardware.



With SHI, you can simplify your procurement, configuration, deployment, and maintenance processes



Select

Procure the device through SHI from industry-leading vendors and assign those devices to your users.



Configure

Through SHI's Integration Centers, customize your organization policies to reflect your workplace needs including applications, data, and security.



Deploy

SHI ships all devices directly to your employees. The device will automatically enroll itself to organizational policies when powered on by the user.

Our Zero Touch X approach

SHI's Zero Touch X deployment solutions utilize OTAP to accelerate the deployment process, ensuring your new devices are configured in real-time, from anywhere, right out of the box. End users simply sign in and watch as their device is populated with the right apps, policies, email accounts, and more.



Industry-leading relationships:

Leverage SHI's many relationships with industry-leading device, identity, migration, backup, and application vendors to select the correct technology for your needs. Our modern workplace experts help ensure your end users can rely on the security and availability of their devices.



Vendor-neutral solution:

Our inclusive approach applies to your preferred desktops, laptops, tablets, and smartphones regardless of manufacturer. Our processes for configuring, deploying, and maintaining your chosen devices are based on industry best practices to ensure a seamless and efficient experience for your IT teams and end users alike.



SHI Integration Centers: Our certified technicians and state-of-the-art Integration Centers are here to help you select and deploy the right platforms, apps, and configurations for your organization's unique needs – all while shipping ready-to-go, easily managed devices directly to your end users.

Ready to simplify how you deploy devices to hybrid workers?

Schedule a brief call with SHI's modern workplace experts to discover how Zero Touch X solves what's next for deployment and provisioning.