



## Managed workplace services

Streamline IT operations, empower employees, and optimize costs



Digital technologies are rapidly evolving today's workplace – and both employees and customers are taking notice. To stay ahead of your competitors, you need to adapt to and creatively take advantage of these technologies. However, increasing complexity, high capital expenditure, inconsistent IT support, and poor digital experiences can turn your digital transformation into a complicated challenge.

SHI's managed workplace services can help you overcome this challenge by helping you strategically manage your technology landscape and align it with your specific business needs.

Our managed workplace services are designed to streamline your IT operations, bolster productivity, drive business continuity, and accelerate innovation.

The result? Increased flexibility, reduced costs, better productivity, improved communication, and enhanced employee and customer experiences.

### Key priorities for CIOs:

- Reduce costs and foster innovation by eliminating the technical debt of legacy IT support.
- Unify experiences, achieve zero downtime on devices, and gain robust OEM support.
- Enable faster insights for better customer experiences with modern technology.
- Establish a robust security posture to secure data, maintain compliance, and uphold brand reputation.
- Drive hybrid workforce productivity by providing seamless access to information across devices.

### Simplify, empower, and optimize: A holistic approach with an all-in-one solution



Discover why organizations trust SHI to solve what's next for the workplace.

Contact your Account Executive to schedule a free discovery session today!



# Managed workplace services



## Procurement and delivery

- Get predictable pricing and flexible payment options.
- Perform persona-based device procurement.
- Establish a single point of accountability.
- Utilize SHI's warehouses and integration centers.



## Device management

- Customize configurations and deployments.
- Seamlessly manage endpoints and networks.
- Deploy quickly and remotely with Zero Touch X.
- Maximize ROI with adoption, change management, and migration guidance.



## Asset recovery

- Sustainably dispose of retired assets.
- Accelerate refreshes for enhanced productivity.
- Lower device repair costs with break/fix and warranty services.
- Safeguard sensitive data.



## IT support

- Save costs with 24/7 proactive, predictive support.
- Reduce employee downtime and improve experiences.
- Streamline operations with automated ticketing and cloud backup.
- Support multiple vendors' technologies

SHI is the managed services partner you can depend on.

- Emphasis on customer security and privacy
- Delighted end-users and employees
- Industry-focused technical expertise
- Streamlined operations for IT efficiency
- Commitment to IT innovation
- Minimized downtime and maximized ROI

Contact your Account Executive to let SHI help you solve what's next in digital workplace management