SHI One

Your unified platform to simplify, streamline, and secure your hybrid IT environment

Are you tired of juggling disparate tools and struggling to gain a holistic view of your IT operations? SHI One empowers you to break free from the chaos. Our unified platform puts you in the driver's seat, giving you complete visibility and control over your IT infrastructure — on-premises, multicloud, or hybrid.

Future-proof your IT infrastructure and multicloud environments

Agility and scalability are non-negotiable in today's fast-paced digital world. SHI One provides a single pane of glass to view, manage, and optimize your IT assets, cloud environments, and managed services, empowering your team with the tools to:

- **Drive efficiency:** Automate routine tasks and optimize workflows.
- **Make smarter choices:** Gain deep insights into performance, costs, and utilization.
- **Strengthen security:** Proactively identify and mitigate risks.
- **Embrace transformation:** Navigate the complexities of digital change with confidence.

Essential features of SHI One

SHI One offers a sleek, intuitive interface with customizable dashboards and powerful personalization tools. Get instant visibility into:

- **24/7 support:** Track status, performance, and support requests of SHI-delivered services.
- **Public cloud environments:** Our multicloud reporting and savings plans allow you to monitor usage and costs and optimize spending.
- **IT asset inventory:** Manage the entire lifecycle of your hardware, software, and licenses.
- **SHI Warehouse and Integration Centers:** Track orders, inventory levels, and shipments in real time.
- **On-demand labs:** Test new ideas and technologies in a safe, scalable sandbox environment.

Solve your toughest IT challenges

Asset management

- Track and manage all your hardware and software assets from a single location.
- View real-time inventory levels and orders from SHI's Warehouse and Integration Centers.
- Proactively manage end-user devices.

Cloud services

- Get a 360-degree view of your usage and spending for AWS, Azure, and GCP cloud environments.
- Identify cost-saving opportunities with our multicloud reporting.
- Implement robust cloud governance frameworks.
- Configure cost centers for precise reporting and billing.
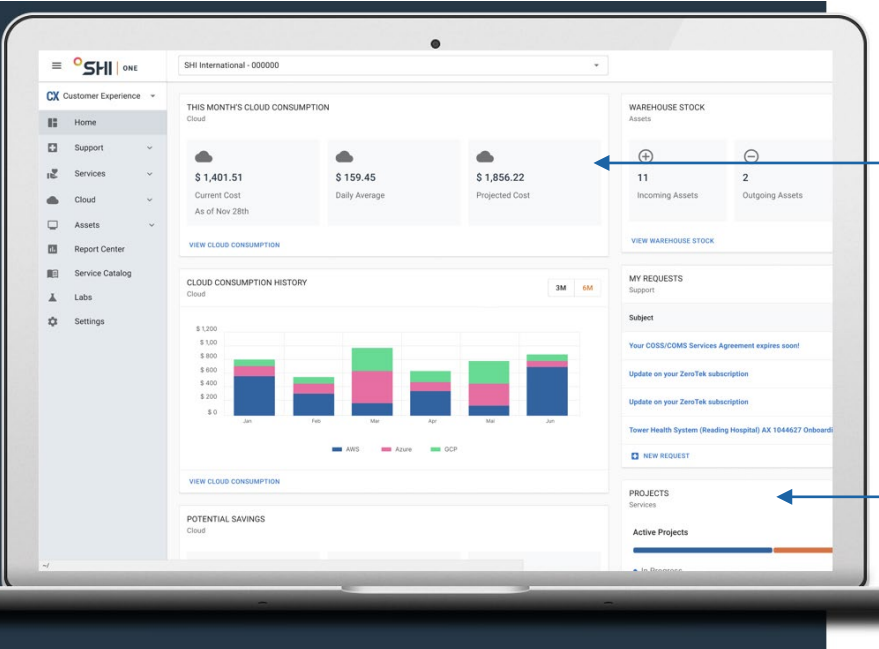
SHI support and service requests

- Easily submit and manage support and service requests.
- Monitor the progress of SHI-managed projects.
- Manage billing and view invoices.

Key benefits

SHI One delivers a multitude of benefits that translate directly to your bottom line:

- **Streamlined lifecycle management:** Optimize your asset lifecycle, cut costs, and enhance decisions with precise data.

- **Secure asset decommissioning:** Minimize data breach risks and maximize asset recovery value.

- **24/7 expert support:** Get the help you need when you need it most.

- **Simplified warehouse and integration:** Ensure delivery accuracy, configuration visibility, and seamless customization.

- **Real-time shipment and asset tracking:** Optimize operations and enhance asset visibility and operational efficiency.

- **Efficient inventory management**: Monitor inventory for cost savings, better cash flow, and reliable stock availability.

- **Labs on demand:** Utilize sandbox testing to reduce costs and speed up the trial of new services before deployment.

- **Cloud governance:** Ensure compliance, control cloud resources, and optimize spending.

- **Custom API integration:** Connect your existing tools and automate workflows.

Fresh look and feel. Enhanced dashboard overview for everything IT.

Specialized dashboard for user access to assets, cloud, on-demand labs, support, and services

Widgets and personalization at every level: Populate and highlight critical data insights, and quickly prioritize and run new reporting widgets

Why SHI

SHI is a top partner with leading cloud providers, data center operators, infrastructure vendors, and security specialists. We have hundreds of certified experts ready to help you design, deploy, and manage the IT solutions that drive your business forward.

Discover how SHI One can transform your IT operations.

Learn more