SHI PUBLIC SECTOR

HIGHER EDUCATION

Redefining education with advanced research and technology-driven learning.

66%

of campus CIOs say their institutions are

focusing their digital transformation efforts

on student success and leveraging

generative AI for better learning and teaching. * Source: "Inside Higher Ed" Survey

TOP 10 EDUCATION IT CHALLENGES

- Cybersecurity and data privacy concerns
- Seamless individualized digital learning experiences
- Legacy modernization
- IT talent shortages and retention
- Leveraging generative AI and machine learning in education and research

Our mission is to be your **ALLY and FAVORITE TECHNOLOGY PARTNER** by redefining education to shape future leaders with advanced research and technology-driven learning.

Trusted by higher education institutions nationwide to deliver **efficient**, **secure**, and **cost-effective** IT solutions.

| TRUSTED RESELLER | | RESILIENT INFRASTRUCTURE UNINTERRUPTED LEARNING | | CAMPUSWIDE EXPERTISE NATIONAL REACH | |
|--|--|---|--|---|--|
| Simplifying IT acquisition for higher education institutions | | Protecting students, faculty, research data, and critical infrastructure | | Nationwide teams are ready to serve you | |
| Proven experience | Grant expertise | Cybersecurity architectural and framework expertise | Cost-effective procurement | Custom configuration and deployment | Dedicated account management |
| Licensing specialists | Access to leading brands and emerging technology | Managed IT services | Competitive pricing | Innovation labs | Executive Briefing Centers |
| 1,700+ Education entities served annually | 1,000+ Organizations assisted with grants | 98% Customer retention in higher education | 500+ Procurement contract vehicles | 275+ Account executives with IT experience | 160 Dedicated solutions engineers certified in CISSP, CCNA, etc. |

WHAT WE DO



Protect employees and student data and critical infrastructure



Select, deploy, and manage efficient, secure, and cost-effective IT solutions



Simplify IT acquisition for higher education institutions

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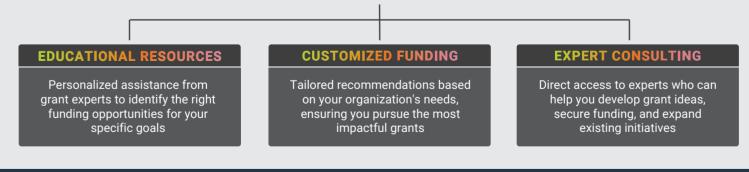
We provide end-to-end expertise in modernizing your infrastructure, securing your workplace, fortifying your cybersecurity, and optimizing your IT operations.

| GENERATIVE AI SOLUTIONS | INFRASTRUCTURE | MODERN WORKPLACE | CYBERSECURITY | IT OPTIMIZATION |
|--|---|--|---|---|
| Enterprise-grade genenerative Al | | Asset recovery | | FinOps and cloud cost optimization |
| Scalable hybrid | Backup | Collaboration | En du sinte | Grants |
| infrastructure for generative AI | Compute | Device as a service | Endpoints | ITAM |
| Full-stack generative Al platforms | Networking | Device lifecycle management | Email | Procurement and renewals |
| Al advisory, deployment, and adoption services | Storage | Multivendor platform support | Firewall | Software advisory |
| AI & Cyber Labs | Storage | Printing and imaging | | Technology finance solutions |
| Accelerate research and innovation and automate administrative tasks | Increase agility and innovation with modern IT infrastructure | Prioritize digital citizen experiences, employee productivity, and collaboration | Protect student and employee data and critical infrastructure | Simplify spend across the full IT lifecycle |

We've built strong partnerships with leading technology vendors who understand the unique needs of higher education institutions.

Get funding actualized and achieve your IT vision

We understand that securing funding is a critical hurdle for many higher education institutions. SHI grant experts offer industry-informed expertise and comprehensive support services to help you secure the resources you need to drive innovation and achieve your IT vision.



Your next steps with SHI

Contact SHI's higher education experts



Visit us at <u>www.publicsector.shidirect.com/</u> <u>public-sector/education-redefined</u> Read our blog! Is AI the future of higher ed? SHI's exclusive survey shows the truth.