SHI End-User Integration Center (EIC)

Expert device configuration and deployment at scale

Successful large-scale enterprise device rollouts demand precision. Your IT teams face complex challenges of maintaining consistency across thousands of devices, ensuring rigorous security standards, and maximizing employee productivity while managing BIOS configurations, global IT asset tracking, and software deployments for a distributed workforce.

SHI's EIC handles everything from custom configurations and bespoke software installation to advanced security settings, creating a consistent and secure out-of-the-box experience for every user. SHI OEM-certified experts pre-configure all devices, from laptops and smartphones to AI PCs and VR headsets, enhancing user efficiency and security.

SHI's EIC provides:

- **Massive scale:** 305,000 square-foot facility with a 75,000 square foot integration center, capable of configuring over 5,000 devices daily.
- **Uncompromising quality:** ISO 9001:2015-certified processes ensure consistent, reliable results.
- **OEM expertise:** Multivendor configuration by OEM-certified technicians and architects.
- **Tailored solutions:** Custom stocking, storage, depot, and warranty services.
- **Sustainable practices:** Global recovery and eco-friendly disposal of aging IT equipment with a zero-landfill policy.
- **Ironclad security:** 24/7/365 security monitoring.
- **Streamlined operations:** Simplified supply chain with a single supplier and customer access to the inventory system.
- **AI-ready:** Dedicated AI PC lab for configuring and deploying the latest AI-powered devices.

Our Certifications

- **R2v3**
- **ISO 9001: 2008**
- **ISO 9001:2015**
- **ISO 14001**
- **ISO 45001:2018**

More than just device setup with SHI's EIC

SHI can help you transform your device management strategy with enterprise-grade integration services. Whether you are looking for device imaging or endpoint management tools, our EIC enables you to provide seamless updates, security patches, and software deployment, significantly reducing setup times no matter where your workers are.

With SHI's EIC, you get real-time inventory reporting, allowing you to make informed resource allocation, budget, and procurement decisions.

Enterprise-grade end-user device integration services

Our ISO-certified EIC offers a full spectrum of end-user device integration services to support your organization's device lifecycle. Key capabilities include:

Device/image design

Customize devices with tailored software, settings, and branding for a consistent user experience.

Windows updates

Pre-install the latest security patches and updates to minimize downtime and security risks.

Autopilot deployment

Automate new device setup with zero-touch provisioning for a secure, consistent experience.

Asset tagging/etching

Track devices with permanent IDs and real-time monitoring to prevent loss and theft.

Encryption

Secure data and meet compliance with enterprise-grade encryption across all devices.

System configuration

Ensure consistent user experiences and meet security standards with expertly configured devices.

MDM configuration

Manage and secure mobile devices centrally with seamless MDM integration.

Kitting/packaging

Provide complete device packages for rapid deployment and immediate productivity.

Cellular activation

Activate connected devices out of the box to eliminate setup delays.

Lifecycle management

Manage devices from procurement to disposal, reducing total cost of ownership.

Streamline your deployment

Schedule a consultation to see how the EIC can create a tailored solution to meet your unique needs.

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