



Hardware lifecycle services

Focus less on IT and dedicate more time to innovation and growth.



SHI's hardware lifecycle services deliver cost savings, enhanced operational efficiency, and improved security for IT and procurement leaders. Our end-to-end solution spans every phase of the hardware lifecycle — from procurement and deployment to maintenance and secure disposal — ensuring your technology assets are effectively and securely managed throughout their lifespan.

With services tailored to your organization's specific requirements, SHI's hardware lifecycle services help you maximize the value of your technology investments and accelerate digital transformation. Backed by a proven track record of success with some of the world's largest organizations, our experts ensure efficient, secure, and seamless management of your IT asset lifecycle — from acquisition to retirement.

Are these challenges all too familiar?

- Vendor and supply chain sprawl
- Procurement and provisioning a range of IT assets cost-effectively
- Urgent on-site support needs
- Limited in-house resources
- Complex deployments and installations
- Network issues and downtime
- Inconsistent data center rack and stack processes
- Secure system maintenance and upgrades as per regulatory standards

Tackling inefficiencies through a single partner



Our seamless processes, strict SLAs, and vast expertise allow us to offer lifecycle management services at scale, improving end-user satisfaction and unburdening your IT teams to focus on strategic initiatives

Hardware lifecycle benefits

Take full advantage of SHI's extensive experience and capabilities, as well as our personalized customer service.

Purchasing and deployment

- **Streamline procurement** of IT infrastructure, devices, and peripherals, saving time and costs.
- **Discover OEM-neutral IT asset solutions** — empowering organizations to source the right technology at the right time, without vendor lock-in.
- **Leverage our integration centers** for seamless hardware deployment across end-user devices and data center infrastructure, ensuring every asset is fully functional, secure, and optimized with preconfigured policies and settings.

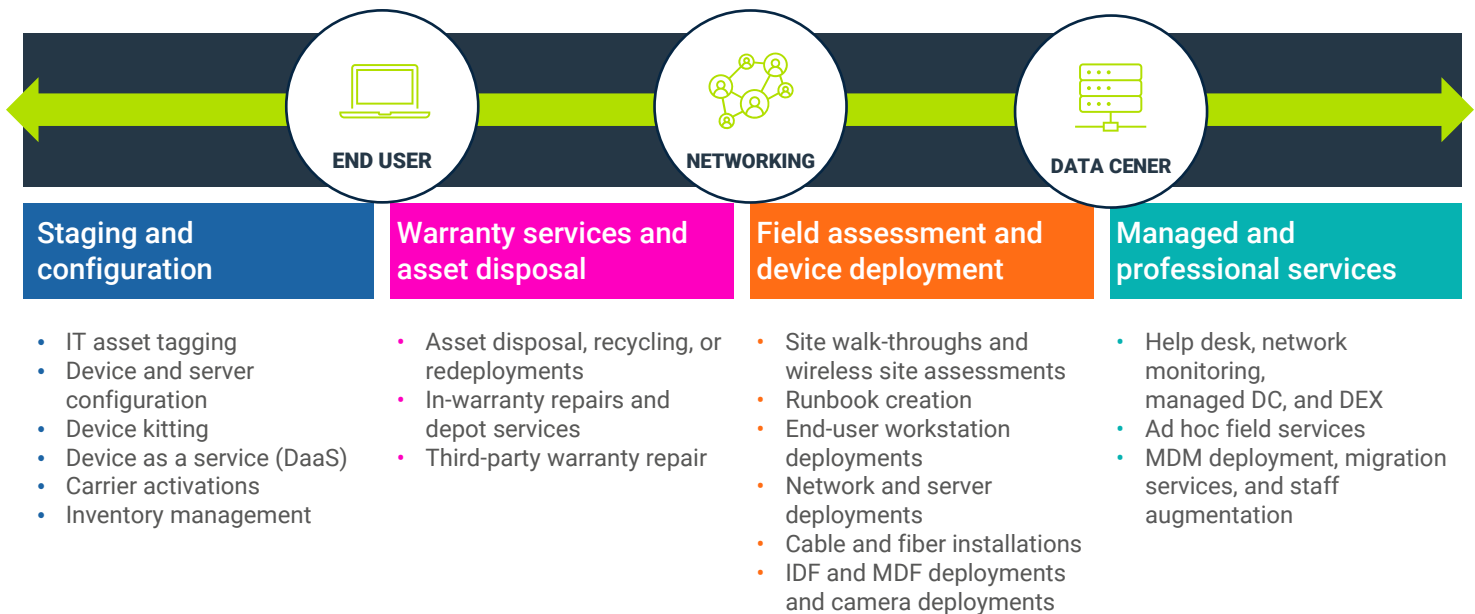
Support and maintenance

- **Automate your procurement process, hardware provisioning, and lifecycle tracking** without disrupting your existing hardware management systems.
- **Improve program management** with regular status updates and hardware procurement coordination.
- **Extend the life of your hardware and reduce downtime** by leaving the repair, replacement, and support to our experts.

Asset recovery and disposal

- **Optimize IT assets** by redeploying surplus devices or IT equipment — reducing costs and e-waste.
- **Mitigate risks** by reclaiming or phasing out IT assets to ensure compliance with data security regulations and corporate policies.
- **Maximize ROI** on your end-of-life technology while increasing sustainability and following modern environmental standards.

Lifecycle services built around your needs



Ready to modernize your approach to lifecycle management?
Contact your SHI account executive to get started.