



Data Center Warranty Services

Protect your data center investments with warranty services through SHI.

The end of manufacturer warranties doesn't have to mean the end of your data center technology. With SHI's enhanced warranty and maintenance services, you can confidently extend the lifespan of your storage, servers, and networking equipment.

We'll help solve your biggest maintenance challenges.

Budget constraints: Improve ROI through significant cost savings (30-50%) and superior end-of-life support.

Remote monitoring: Proactively predict failures and support short-staffed IT.

Flexibility: Leverage short-term contracts during hardware refreshes and cloud migrations.

Managing multiple OEMs and renewal timeframes: Co-term multi-tenant support under a single simplified contract.

We support your leading OEMs:



SHI helps maximize your equipment — even after they're deemed end-of-life.

Proactive maintenance

- 24/7/365 customer support team
- Engineer callback within 30 minutes
- Local parts inventory
- Real-time status updates
- Express resolution

Technical expertise

- Expert guidance via our field service engineers and technical support team
- Maintenance and strategic consultations
- Operate OEM equipment at peak performance
- Trusted advisors and problem solvers

User-friendly support

- Flexible coverage
- Billing customization
- All-in-one solution
- Dedicated account team
- One contract
- One point of accountability



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Get the most from your data center investments with SHI's warranty services.

SHI helps bolster your OEM warranties, unlocking the support you need to operate IT seamlessly.



Monitoring:

Leverage 24/7 automated support and real-time hardware alerts.



Ticketing:

Place tickets, track statuses, and view service history with a 360° service desk.



Account management:

Manage coverage and agreements anytime from a centralized location.



Integrations:

Streamline workflows and align support by integrating with ITSM platforms.

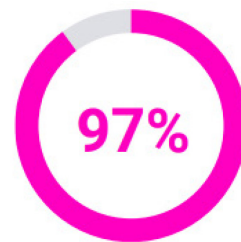
Gain peace of mind with support for the entire life of your mission-critical data center equipment.



**Engineer callback
response**



**On-site
responses met**



**First-trip repair
success rate**

Ready to extend the lifespan of your critical equipment?

Schedule a call with our **modern workplace experts** to discover how SHI can solve what's next for your device maintenance.

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